

# OfficeServ 7000 Series

The smarter way to do business.

The OfficeServ 7000 series has been designed as a single platform to deliver advanced voice, data and wireless communications in a single IP platform.

Businesses can deploy OfficeServ 7000 to build sophisticated telephony applications. The OfficeServ 7000 series has a comprehensive range of features and functionality and offers an effective, affordable solution for any organisation. So, whether you are a small office, a head office or a branch of a larger organisation the OfficeServ 7000 series becomes the heart of your communication network.

## Modular design for efficient scale

The OfficeServ 7000 comes in five variants, from the entry level 7030, suitable for small offices, to the 7100, 7200S, 7200 and 7400, for the larger office. The system can be configured to accommodate 4 to 480 extensions at a single site and combined to link 100 sites.

Systems use common interface modules and can utilise the same software applications and terminals.



OfficeServ 7400

## Mobility

The OfficeServ 7000 allows users to work from any location using VoIP, allowing access to their voicemail, to be in touch with customers via their normal DDI and make calls via the OfficeServ at a fraction of the cost.

This allows business the benefits of a flexible workforce whilst at the same time maintaining control of employees and costs.

All organisations that use smartphones as well as desk phones can benefit from the feature rich mobile integration, delivering cost savings, ease of use, high quality speech and greater functionality,



OfficeServ 7030



OfficeServ 7100

## Handsets

Samsung offer a wide range of handsets, both IP and digital, for use with the OfficeServ 7000. All handsets have been ergonomically designed, are easy to use and give the users the appropriate feature set and access levels for their individual needs. Whether that is a simple telephone, wireless, softphone or fully-featured handset with programmable functions.

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## Voice Messaging

All of the OfficeServ systems in the range have a powerful voice messaging capability, including large capacity recording, the ability to send voice message to email, group mailboxes, Q&A mailboxes, personal auto attendant and the ability to process faxes can also be enabled., so you never miss another call.

## Applications

The OfficeServ 7000 series provides a platform for a whole suite of applications that further enhance the features and functionality that the system offers. Each application has been designed and built to work specifically with the OfficeServ, with the objective to simplify business processes and increase productivity and efficiency in organisations.

There are applications available to suit all business types from the ubiquitous Samsung Xchange, a CTI package with a difference. Samsung Xchange enables CRM integration, call control from a PC, screen popping of inbound callers details and colleagues' presence information. As well as specialist applications including Samsung Contact Centre, Samsung Hospitality and Samsung Care.

## OfficeServ Series Key Benefits

### Cost Control

- Install and manage remote sites with leaving you office
- Implement centralised cost tracking, security alerts and departmental billing

### Multi-Site

- Business applications accessible across all sites, reducing costs.
- Enables operators and supervisors to monitor and assist a dispersed virtual team, improving productivity

### Flexibility and Scalability

- Deploy a combination of IP, digital or analogue connectivity throughout your operation to suit different requirements
- Scalability and interoperability between systems

### Security and Resilience

- IP handsets can register up to 3 back up failover systems
- Systems can restrict connections to only known and registered IP handsets

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## OfficeServ 7000 Switch Maximum Matrix Capacity

OfficeServ 7030



OfficeServ 7100

OfficeServ  
7200S

OfficeServ 7200



OfficeServ 7400



Account Codes	999	999	999	999	999
Authorisation Codes	500	500	500	500	500
AOMs per Station (max)	2	2	4	4	4
Call Logs per Station (max)	50	50	50	50	50
Total Call Logs	500	1500	2000	2000	5000
Call Keys	8	8	8	8	8
Class of Service	30	30	30	30	30
CLIP Translation entries	1000	1000	1000	1000	2000
DDI Translation entries	100	999	999	999	999
Emergency/Override Codes	8	8	8	8	8
Keyphone Daughter Boards	None	8 DLI only	8 DLI only	8 DLI only	8 DLI only
LCR Digit Tables entries	2000	2000	2000	2000	2000
Network LCR Codes	99	99	99	99	99
Pick-up Groups	10	20	99	99	99
Speed Dials (Total)	1500	2000	2500	2500	6000
System Speed Dial (max)	950	950	950	950	950
Station Groups (total)	10	20	20	40	80
Group Members (Sequential or Distribute)	16	32	32	48	99
Group Members (Unconditional)	16	32	32	32	32
UCD Groups	10 (including VMSUCD)	20 (including VMSUCD)	20 (including VMSUCD)	40 (including VMSUCD)	80 (including VMSUCD)
Trunk Groups	5	11	11	30	30
Trunk Group Members	8	60	60	99	99
DLI/SLI Stations	20	36	64	128	480

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## OfficeServ 7000 Switch Maximum\* Matrix Capacity

\* Features and specification are subject to change without prior notification

OfficeServ 7030

OfficeServ 7100

OfficeServ 7200S

OfficeServ 7200

OfficeServ 7400



ITP Handsets	18	56	64	128	480
OfficeServ Softphone	18	56	64	128	480
Proprietary WiFi Handsets	18	56	64	128	224
3rd Party SIP Handsets/SIP-UA/Server Connections	18	56	64	128	480
IP-UM/IVR	NA	NA	NA	128	256
IP Trunks-SIP	8	64	32	64	224
IP Trunks-H.323	0	24	24	32	64
Networking Trunks (SPnet/Qsig)	8	64	32	64	224
PCM Trunks (Analogue/ISDN)	8	60	60	64	256
Total Stations and Trunks	36	152	124	192	736
SMT-R2000 Access Points	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Chassis (max)	2	1	1	2	3
Virtual Chassis	3	6	5	6	3
Slots per Virtual Chassis	5	3	6	6	12
Virtual Station Ports	48	80	32	128	480
OS Connect Standard	20	60	96	120	400
OS Connect Executive	4	8	60	64	256
Station + OS Connect	40	90	90	180	680
Rack 'Us' per Chassis	2	2	3	3	5
System Performance (BHCA)	720	1,600	2,100	3,200	12,000
Power Consumption	80 Watts	105 Watts	252 Watts	252 Watts	582 Watts
Chassis Dimension (per Chassis)	W=319mm H=363mm D=71mm	W=440mm H=77mm D=410mm	W=440mm H=124mm D=410mm	W=440mm H=124mm D=410mm	W=440mm H=124mm D=410mm